



Dear Valued Customer,

Congratulations! Your former Arcadia renewable energy and connected utility billing membership has successfully transitioned to [Sol Systems](#). We're thrilled to welcome you to our *Sustainable Choice* program!

Sol Systems was founded over fifteen years ago to build and invest in sustainable infrastructure and deliver clean energy for our customers. With you as our partner and customer, we will continue to build a cleaner and better future for all.

During your time with Arcadia, you showed a commitment to fostering and strengthening renewable energy. With Sustainable Choice, our goal is to enable you to continue this commitment by working on your behalf to match your energy usage with renewable energy resources, similar to what you experienced with Arcadia. Each month, your membership ensures that renewable energy producers see a strong market demand and that, collectively, we incentivize the rapid build out of renewable energy in the U.S. You gain the added benefit of balancing your personal energy usage with an equal amount of renewable energy.

Additionally, if you signed up for monthly utility billing and payment with Arcadia, you will continue to enjoy that benefit with Sol Systems' Sustainable Choice. Going forward, please note Sol Systems Sustainable Choice will appear on your credit card or bank statements in place of Arcadia.

At the moment, the finishing touches for your new experience with Sustainable Choice are underway. We appreciate your patience during this period.

Once your account is transferred completely from Arcadia to Sol Systems you will receive a **Quick Access Guide**. This guide will help you enjoy the new Sustainable Choice customer experience while maintaining your existing renewable energy products.

As part of this communication, we are pleased to share our **Digital Welcome Kit**, found below, which includes:

- A special welcome letter from Sol Systems' CEO and Founder, Yuri Horwitz;
- An overview video about Sol Systems and what makes us unique; and
- Frequently asked questions about the transition from Arcadia to Sol Systems' Sustainable Choice.

As noted in the prior communications from Arcadia, the majority of Arcadia memberships can be transitioned to Sol Systems with ease. In some cases, utility connections may need to be re-established and sometimes payment details need updating. For now, no action is required on your part. We will follow up if there are any steps you need to take.

Should you need additional support, please contact our dedicated customer service team at info@solsystems.com. To learn more about Sol Systems, please visit www.solsystems.com.

Thank you for joining Sol Systems. We're excited for the journey ahead!

Warmly,

The Sol Systems Team

Digital Welcome Kit



[Welcome Letter](#)



[Overview Video](#)



[FAQs](#)

Copyright © 2024 Sol Systems, All rights reserved.

Our mailing address is:

Sol Systems
1101 Connecticut Ave NW Ste 200,
Washington,DC,20036-4353,,

[Terms and Conditions](#) | [Privacy Policy](#)

[Unsubscribe](#) [Manage Preferences](#)

Please note that the PDF did not save properly, resulting in some formatting issues.